

**Note to readers:** The survey instrument used in Duval County for findings reported in Georgetown University Health Policy Institute’s Briefing Paper #2 “*Waving Cautionary Flags: Early Reactions from Doctors and Patients*” is replicated below. There are a few questions that are omitted from the original version of the survey as the findings have not yet been made public. The Broward County instrument is identical except for the name and number of plans operating in that county and the name of the Medical Society.

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Florida recently implemented experimental changes to its Medicaid program in Duval and Broward Counties. The Health Policy Institute at Georgetown University, with funding primarily from the Jessie Ball duPont Fund, is examining the impact of these changes on beneficiaries and the providers that serve them. As a part of this project, we are conducting a survey of physicians in partnership with the Duval County Medical Society.

This survey should take no more than 15 minutes of your time. Your participation is voluntary, your answers will be confidential.

- 1.) What is your specialty, if any?
- 2.) What is your race/ethnicity?
  - African American
  - Asian/Pacific Islander
  - Caucasian
  - Latino/a
  - Other
  - Decline to state
- 3.) Roughly what proportion of your patients is covered by Medicaid?
  - 0-5%
  - 6-10%
  - 11-20%
  - 21-30%
  - 31-40%
  - 41-50%
  - 51-60%
  - 61-70%
  - 71-80%
  - 81-90%
  - 91-100%
- 4.) Are you aware of the Medicaid reforms that Florida is currently implementing in Broward and Duval Counties?
  - Yes
  - No
- 5.) Did you participate in Medicaid prior to reform?
  - Yes, I participated on a Fee-for-Service basis
  - Yes, I participated in Medicaid with the HMO HealthEase
  - Yes, I participated in both fee-for-service and HMO Medicaid
  - No, I did not participate in Medicaid.
- 6.) Duval County has five Medicaid reform plans currently operating: Staywell, United Healthcare, First Coast Advantage, Access Health Solutions, and HealthEase.

- In how many, if any, networks of the Medicaid reform plans are you planning on participating?
- 0
  - 1
  - 2
  - 3 or more
  - All available networks

- 7.) Did you have any difficulties in signing up with plan networks or negotiating plan contracts?
- No
  - Yes (please specify)

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- 8.) What your main goals in joining plan networks? (check all that apply)
- Try to be in as many networks as possible
  - Join networks only for plans you were familiar with or that you had experience with
  - Other (please specify)

- 9.) Have your Medicaid patients asked you for advice about joining a reform plan?
- Yes
  - No

- 10.) How did you respond to these requests? \_\_\_\_\_
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- 11.) Did you make any effort to contact your Medicaid patients to ensure they joined plans where you are in the network?
- Yes
  - No

- 12.) What proportion of your Medicaid patients have you kept as a result of reform?
- Nearly all
  - Most
  - About half
  - Less than half

- 13.) Have you treated patients under the new reform plans?
- Many
  - Some
  - Just a few
  - None

- 14.) Were there any cases of Medicaid patients:

	Many	Some	Just a few	None
Where you have had an easier time getting services and treatments covered by plans that were not previously available under Medicaid?				
Where plan benefit limits or impeded your ability to provide needed treatments?				
Where plan requirements for prior authorization prevented you from providing needed treatments?				

15.) How would you compare your experience with the health plans participating in Medicaid reform to your experience with the Medicaid program prior to reform:

	Better	About the same	Worse
In terms of the payment amounts you receive for services?			
In terms of the paperwork for paying claims?			
In terms of being able to get authorization for needed services?			

16.) If you provide services to children, have you noticed any changes in your ability to provide them with medically necessary care since reform began?

- It is now easier to provide medically necessary services for children
- It is now harder to provide medically necessary services for children
- My ability to provide medically necessary services for children is about the same
- I do not provide services to children

17.) Are there any other comments--positive or negative--you would like to share with us about Medicaid reform?

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Thank you for your participation